



## **plan2ride Terms & Conditions**

By purchasing a product on our online shop, you are agreeing to be bound by the following terms and conditions:

### **1. Payment Terms**

Prices stated on our website are in £GBP and inclusive of VAT (where applicable) and are subject to change. Payment must be made in full when an order is placed by you (the customer). No goods will be despatched until payment has been made in full and cleared. In the instance that payment does not clear, plan2ride Ltd maintain the right to cancel the order completely.

### **2. Trademarks/ Intellectual Property**

Any content or imagery owned by plan2ride Ltd and contained on our website or online shop is not to be used without prior written consent from plan2ride Ltd.

### **3. Data Protection**

Please see our **Privacy Policy** for information on how your personal information is used.

### **4. Delivery Terms**

We will endeavour to ship the product(s) so that you receive within 5-7 working days. Items will be sent via Royal Mail recorded delivery. As an external service provider, we cannot guarantee the quality or reliability of service. All items will be sent via recorded delivery. We reserve the right to amend our delivery terms in certain circumstances.

### **5. Availability of Products**

plan2ride Ltd update stock availability continuously. In the event of a product being unavailable (either temporarily or permanently) we'll inform you as soon as possible to enable you to either cancel your purchase or wait until the product is in stock.

### **6. Information Accuracy**

This website is regularly updated with information supplied to us by our suppliers. plan2ride Ltd put every effort into updating website information, product descriptions, prices, photos and other information using manufacturer's catalogues, pricesheets and websites. plan2ride Ltd often photograph products ourselves where images are not available and we do our utmost to provide an accurate image and description of each product, but occasionally we get it wrong. The product information we use comes from our suppliers and we cannot be held responsible for website errors or inaccuracies. In the event you purchase a product based on wrongful or misleading information,



we will replace or refund the product so long as it remains unused, unopened and in its original condition. While every effort is made to ensure that accurate pricing and descriptions are maintained, we reserve the right to decline orders if they are based on inaccurate information by either party.

**7. Website Content**

All website content belongs to plan2ride Ltd and may not be copied without express permission of plan2ride Ltd.

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